

EPI Update for CCC Telecommunications and Technology Advisory Committee

TTAC

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CALIFORNIA COMMUNITY COLLEGES

Education Planning Initiative



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Presentation Learning Objectives

1. Review goals
2. Identify project risks, benefits, and progress
3. Understand product characteristics & timeframes



Mandates

Legislation

- Student Success Task Force
 - 22 Recommendations in 8 Focus Areas
- SB1456
 - Enrollment Priorities
 - Student Support Services Planning
 - Funding priorities

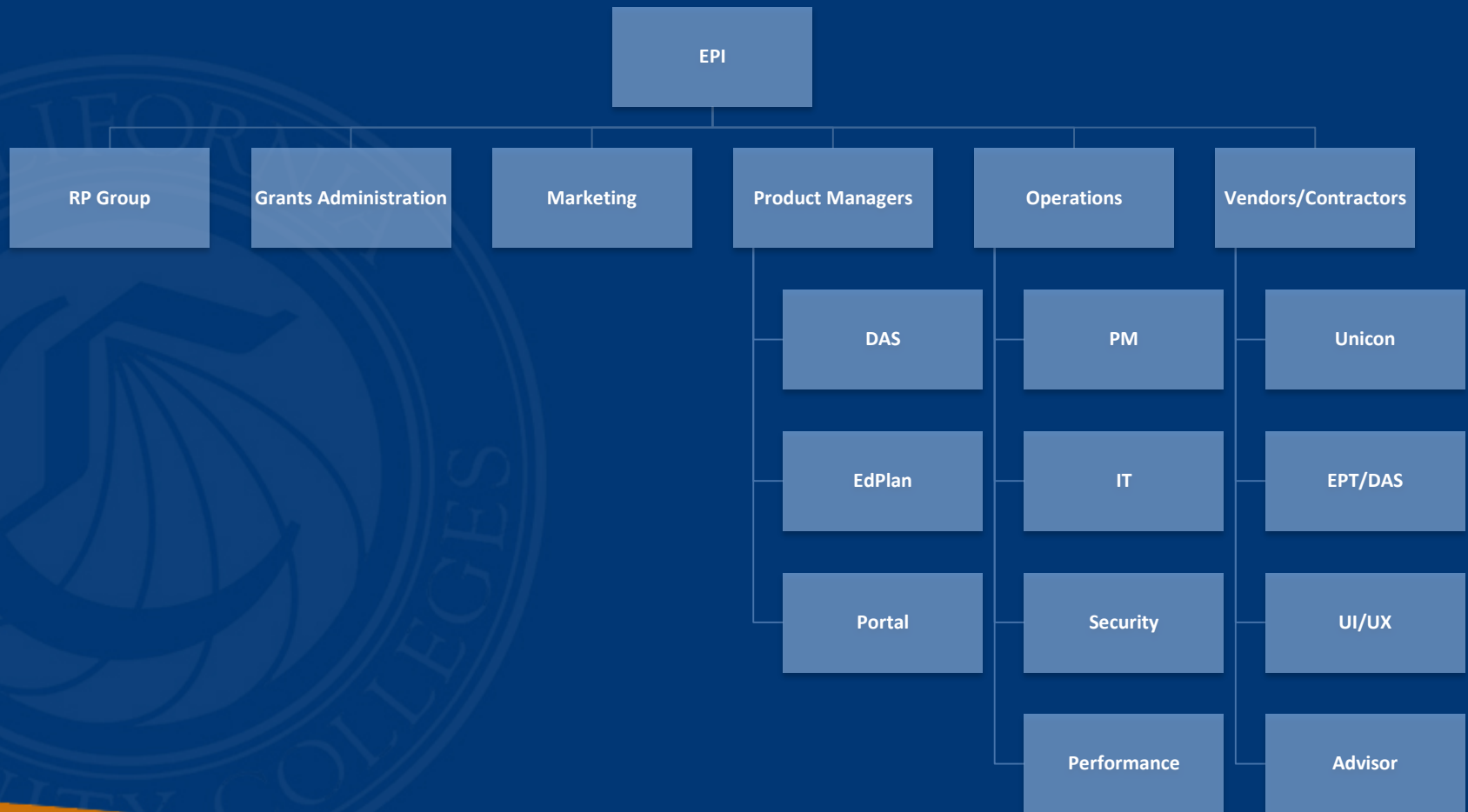


EPI Program Goals

- Help students make informed choices based on clear goals and a concrete plan
- Assist under-resourced counseling services
- Promote and support coordination between colleges, to include CSU and UC
- Support SSSP funding
- Support management solutions



CCC-TC Project Team



Challenges

Large scale problem— size, frequency, and complexity

- Many Students Take Far Too Many Courses
- Changing majors repeatedly
- Repeating courses to improve grades
- Required courses unavailable effecting Financial Aid eligibility
- Articulation problems
- Unstructured information, too many websites
- Students give up early ...



Program Risks

- Late to the dance
 - Resources available now for local solutions
 - Loss of pilot college resources
- Delayed college adoption/participation
- Contested procurement
- Delayed uptake by students
 - False assumptions, moving targets



Business Case for EPI

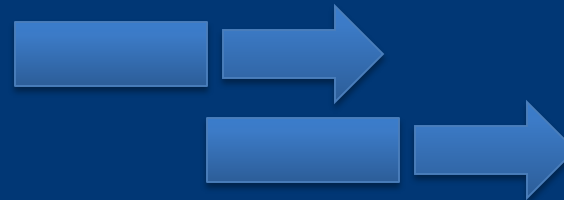
- Ongoing costs for support, maintenance
- Long term financial outlook, 50% rule
- Resource constraints
- Competition
- Broad integration, support for “system”
- Else?



Funding Outlook

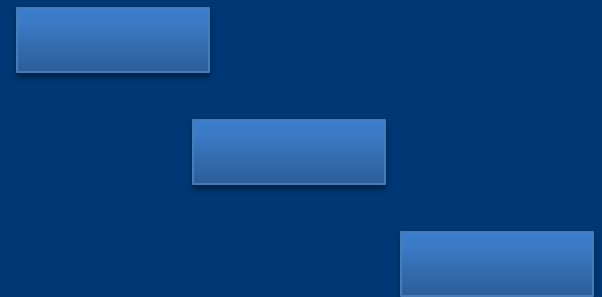
Implementation

- FY13-14 6m
- FY14-15 6m



Performance based

- FY15-16 6m
- FY16-17 6m
- FY18-19 6m



Process for Developing Content

- Governance
 - Steering Committees and workgroups
 - ASCCC and Student Senate representation
- 9 Workgroups
 - 60+ stakeholders
- Vendor support
- Outreach and Public Comment



Workgroup Performance

- Score Card reporting
- Independent research activity
- Workgroup meetings
- Participation and representation
- Evolving roles

Dashboard

Career and
College
Explorer

Special
Programs

Step Fwd.
Messaging

Financial
Aid

Ed Planning

Counseling
Systems

Degree
Audit

Student
Support
Services



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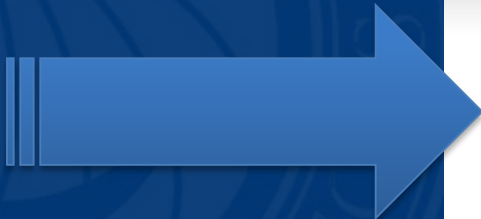
Outreach and Public Comment

- Marketing and Outreach
- Channel Management
- Newsletters, Websites
- Conferences and Events
- IdeaScale poll



Community Participation

IdeaScale polling



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Accomplishments

- Requirements are GROWING
- Portal is BUILDING
- Procurements are MOVING
- Communities are CONNECTING



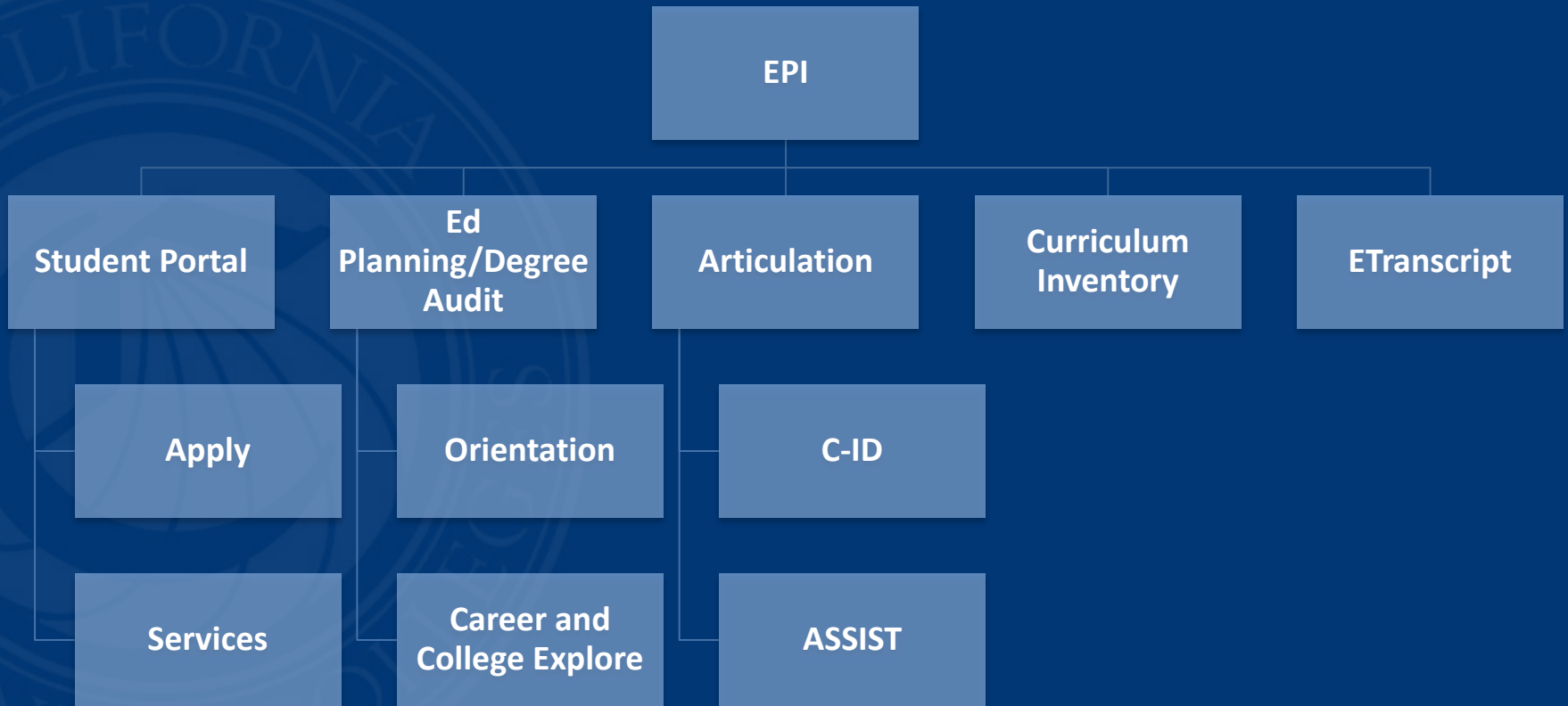
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Product Characteristics

- Student Service Portal (SSP)
- Education Planning Tool (EPT)
- Degree Audit System (DAS)
- Orientation Tool
- College and Career Exploration Tool



Product Characteristics



Portal

- Over 200 requirements and growing
 - Persona based user stories and use cases
- Portal Release Planning and Development
 - “Yugo” for first release: Basic structure
 - Iterative 3-week “sprints” based on priority
 - Development work managed in JIRA

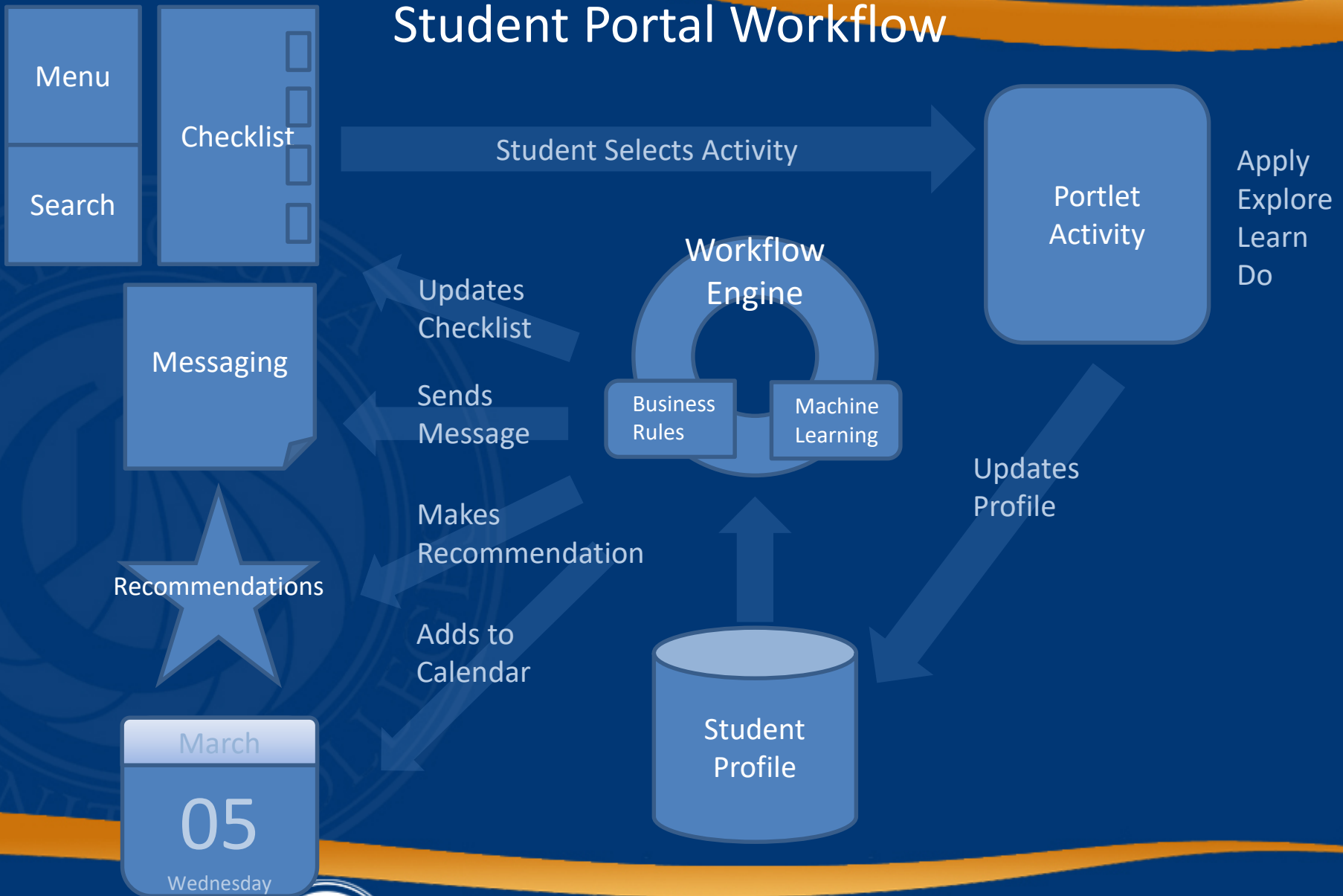


Portal Requirements

- Ability to scale
- Affordable (at scale)
- Accessible, effective UX/UI
- Mobile
- Standards Based
- Interactive prompts to access campus-based resources to keep on track




Student Portal Workflow




Student Portal - Supporting the "Structured Pathway"

Your college name here - or CCC logo
http://www.urlforsite...



Hi Norberto!

Like



Welcome to EVA - Education Virtual Assistant

Your College ▼

Select process ▼

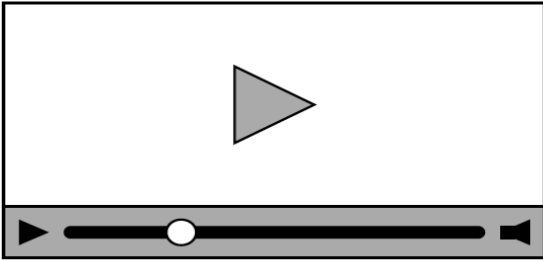
Status indicator

- Explore Careers ✓
- Explore Colleges ✓
- Apply for Admission
- Apply for Financial Aid
- BOG Fee Waiver
- FAFSA
- Option 3

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- Order Transcripts
- Plan Your Education
- Veterans Services
- Child Care
- Transportation & Housing

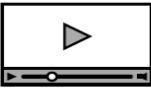
Board of Governors (BOG) Fee Waiver



Updated video from Financial Aid or students explaining what this is

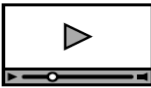
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Suggestions



[OIF Veteran Student Stories](#)


by lyricalflowcharts
7,092 views



[Quick Start for New Students](#)

by lucidchart
27,081 views

Alerts



It's been 2 weeks since you applied for admission. Apply for Financial Aid.

Snooze
Fix It

My Smart Calendar - October 2014

S	M	T	W	Th	F	S
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

Message Center

- 10:00 AM Oct 3 14 - Join our study group?
- 12:00 PM Oct 7 14 - Career fair in quad!
- 3:15 PM Oct 6 14 - Counseling Room 16

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ZOT!PORTAL UNIVERSITY OF CALIFORNIA - IRVINE

Home | Portlet Manager | Site Map | WebMail | Help | Logout

Welcome | Academics | Finances | Campus Life | Alumni | Staff Tools | My Stuff | Admin Tools

May 13, 2010 N. Erik Alexander Olsson

Customize | Add Content | Edit Tab | Select Skin | Add tab

My Checklist

<< May >>

- Apply for Housing
- Parent Info Form
- Verify Address
- Register for SPOP
- Financial Aid Docs
- Submit SIR
- Verify Address
- Zot Start

WebMail
EEE
WebReg
WebSOC
Housing
Financial Aid
Printable List

Apply for On-Campus Housing after submitting your SIR

Completed Jan 21, 2010.

Access your housing application through Admissions website. Complete no later than 4:30 PM, May 1, 2009.
<http://www.admissions.uci.edu>

My Housing

+ View your Campus Mailing Address

Housing Account Status: Current
Check ZotAccount Online for details. Questions? Email shac@uci.edu or call (949) 824-3333.

Online Resources:
[Campus Village Work Order](#)
www.housing.uci.edu

Campus Organizations

Category: All Organizations

Search: Go

1 2 3 4 ... 48 49 50 51 (last)
=> previous next => Show 10 per page

Organization	Category
100 Black College Women of UCI	Social / Support
A.B.C. (Anteater Book Club)	Recreation
Accounting Association	Academic / Honors
Acrobatics Everyday	Performance/Entertainment
Act for Armenia	Service
Active Minds at UCI	Special Interest / Other
Afghanistan Development Project (ADP)	International



Portal – Messaging Students

Apply for Admission

Order Transcripts

Education Planning

Orientation

Financial Aid

Time Management

Transportation

Child Care

Test Anxiety

Substance Abuse

Food Assistance

Academic

counseling/advising

Basic skills (reading,
writing, math)

CalWorks

Career planning

Counseling - personal

DSPS - Disabled

Student Programs
and Services

EOPS - Extended

Opportunity

Programs and

Services

ESL - English as a

Second Language

Health services

Housing information

Employment

assistance

Online classes

Re-entry program
(after 5 years out)

Scholarship

information

Student government

Testing, assessment

Transfer information

Tutoring services

Veteran's services

Athletics

Foster Youth

TANF, SSI, or General

Assistance

Dream Act

LGBT

...



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Alternate Paths to Portlets

- System-wide / College Branded Portal
 - Student Signs into OpenCCC or College Account
 - Access via Menu, Checklist, Search
- Existing College Portal
 - Student Signs into College Account
 - System-wide portlets integrated into college's portal
 - Access system-wide portlets from links within colleges portal



Education Planning Tool/ Degree Audit System

- Provide online planning and guidance services
- Support all colleges
 - With or without existing education planning tools/
degree audit systems
 - Low cost/no cost system
- RFP Education Planning/Degree Audit



Education Planning Tool/Degree Audit System

10 pilot colleges

City College San Francisco

El Camino College

Fullerton College

Mt. San Jacinto College

Santa Rosa Junior College

Crafton Hills College

Fresno City College

Los Medanos College

Santa Barbara City College

Victor Valley College



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Support Services

- Professional Development
 - Design will start in February
 - Leverage our education assets!
- User Support
 - Helpdesk and user support tools
- Performance Indicators
 - Feedback loop supporting tuning



Pilot and Implementation

- Close coordination with pilot colleges
 - Iterative development
 - Integration with college systems
 - Pilot feedback drives R.1
 - Baseline studies
- Support and quality is “built in”



Release Timeline

Function	Q3 14-15 Jan - Mar	Q4 14-15 Apr - Jun	Q1 15-16 Jul - Sep	Q2 15-16 Oct - Dec	Q3 15-16 Jan - Mar	Q4 15-16 Apr - Jun
EdPlan/DAS						
RFP						
Implement						
Pilot						
Release						
Portal						
Implement						
Release						



Procurement Status & Planning

- Portal Software Development Awarded, Start-up
- Ed Planning / Degree Audit Drafting
- Online Orientation Drafting
- User Interface / Experience Not needed
- Self Assessment/ Career Explore Requirements
- eTranscript California 2.0 DevUp Next

RFP  **365**



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C-ID

- In operation on our servers: Test and Production
- Support tracking established (ZenDesk)
- CCC TC support team getting acclimated and addressing priorities
- Continued Development with re-write on horizon
- C-ID to update ASSIST for CCC-CCC Articulation
 - Requirements review for web services integration 11/17 to inform ASSIST NextGen



CCCCO Curriculum Inventory

- Problems
 - Does not integrate with Curricunet (copy/paste)
 - Data integrity / validation checking is very weak
- Actions
 - Develop a data dictionary
 - Further requirements gathering
 - Decide: Revise or Replace



CCC Curriculum Inventory



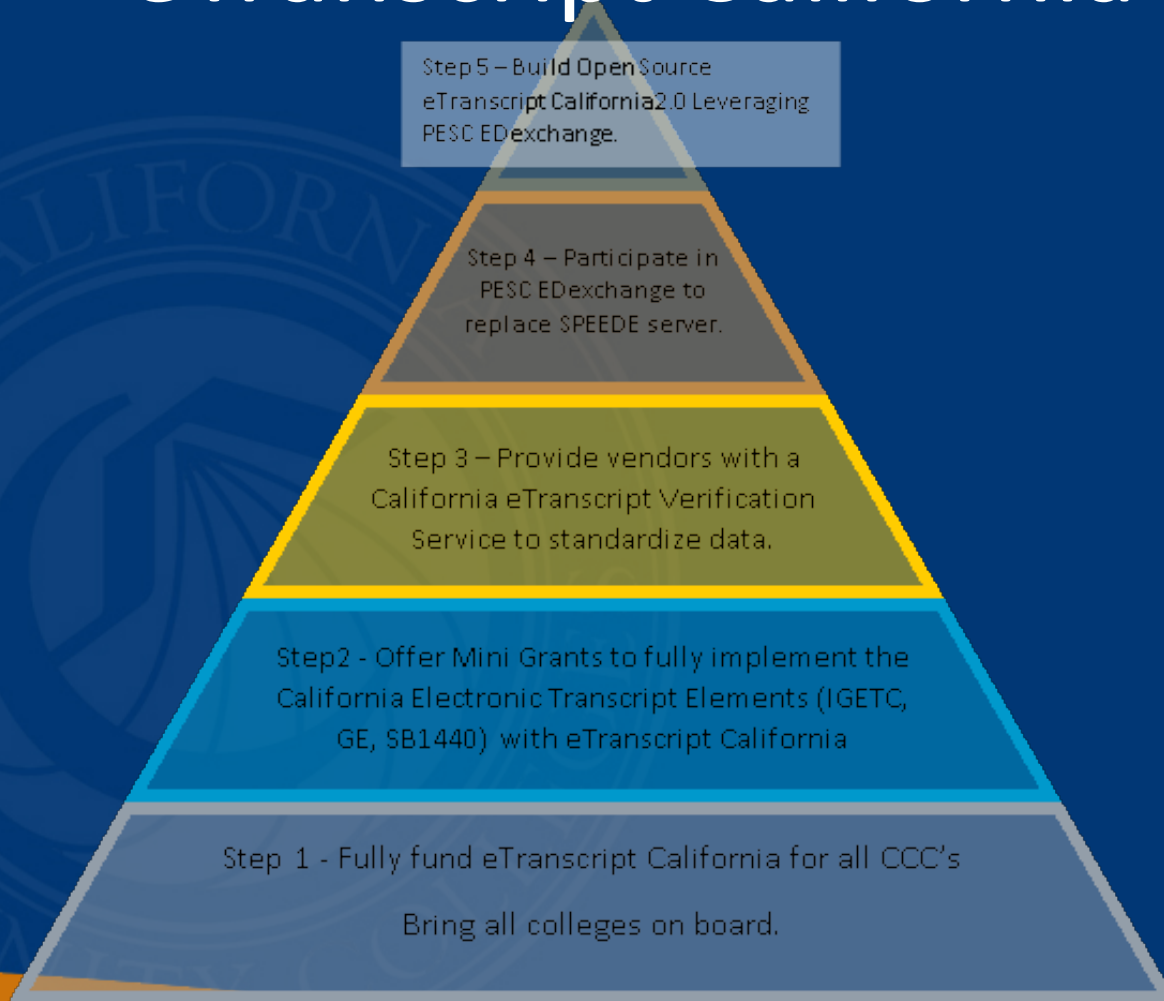
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ASSIST 2.0 “Next Gen”

- Development continues
- Met with Ellucian to define web services requirements
- C-ID – ASSIST integration: web services requirements reviewed



eTranscript California



STATUS

RFP for Developer

Underway

RFP for Developer

NOW

DONE



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Next Steps

- UX/UI architecture
- EPT-DAS vendor selection/onboarding
- Marketing Plan
- Pilot Planning



Thank You!

www.cccedplan.org



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